

GastroBot Privacy Policy

Effective Date: October 01, 2024

IMPORTANT NOTICE

At GastroBot, our mission is to support you on your wellness journey, and we are committed to transparency about how we collect, use, and protect your data. This Privacy Policy explains the practices surrounding the data we collect through the GastroBot platform, including our website (“Website”) and mobile applications (“Mobile Apps”) (together referred to as the “Services”).

By accessing or using the Services, you consent to the collection, processing, and use of your personal information as described in this Privacy Policy. If you disagree with any part of this policy, please discontinue use of the Services.

Data Hosting and International Users

GastroBot operates its services on servers located in the EU Central 1 region. If you are accessing our Services from outside the European Union, please be aware that your data will be processed and stored within the EU. We adhere to the data protection regulations applicable in the EU, ensuring a high level of data protection. By using our Services, you consent to the processing and storage of your data within the EU Central 1 region. In certain cases, we may seek explicit consent from you at the time of account creation regarding this data storage and transfer.

Scope and Acceptance of the Policy

This Privacy Policy applies to all data collected from you, your devices, and your interactions with our Services. By using the Services, you acknowledge that you have read and understood this Privacy Policy. If you do not agree to any part of this Privacy Policy, do not use the Services or submit personal data to us.

Attention Residents of the European Union

GastroBot complies with the General Data Protection Regulation (GDPR) for our European users. We outline the legal basis for processing your personal data and provide additional information as required by GDPR.

Personal Data We Collect

Personal Data refers to any information that can identify you, such as your name, email address, phone number, or health-related data like fitness and wellness metrics.

We collect personal data to operate and enhance the Services, provide tailored recommendations, and support business operations like marketing and customer

service. GastroBot is responsible for the collection, usage, and protection of personal data as outlined in this Privacy Policy.

Anonymous Data

In some cases, we may anonymize your personal data by removing identifying elements, such as your name or email address. This anonymized data is not subject to the protections outlined in this Privacy Policy and may be used for other purposes.

How We Collect and Use Personal Data

We collect personal data when you interact with GastroBot, such as when you register, track activities, or engage with our wellness tools. This data is used to:

Provide and personalize our Services

- Process payments for subscription plans.
- Communicate with you about your account, products, and services.
- Improve user experience and develop new features.
- Comply with legal requirements and prevent fraudulent activity.

Data Collected from Devices and Cookies

We may collect data from your devices, including mobile device IDs, cookies, and similar technologies to enhance your experience. Cookies help us remember your preferences and tailor services to you. You may manage your cookie preferences through your browser settings.

Legal Bases for Processing Data

For residents of the European Economic Area (EEA), we rely on several legal bases for processing your data, including:

- Performance of a contract: To deliver the Services you've signed up for.
- Consent: For certain types of data collection and use, such as health data or for marketing purposes.
- Legitimate interests: For business operations, including improving Services and customer support, while respecting your privacy rights.

Data Sharing and Disclosure

GastroBot may share your data with trusted third-party service providers for purposes such as payment processing, analytics, and marketing. These providers are contractually obligated to protect your data and only use it for the services they provide to us.

We do not sell your personal data to third parties. In certain cases, we may disclose your information to comply with legal obligations or to protect the rights, property, or safety of GastroBot, our users, or others.

Security and Data Retention

We use appropriate technical and organizational measures to secure your personal data against unauthorized access, loss, or misuse. However, no system can guarantee complete security.

We retain your data as long as necessary to provide the Services, comply with legal obligations, resolve disputes, and enforce our agreements. Upon request, we will delete or anonymize your personal data, subject to any legal requirements.

Rights of Data Subjects

Depending on your location, you may have certain rights regarding your personal data, including:

The right to access your personal data.

The right to correct or delete your personal data.

The right to restrict or object to processing.

The right to withdraw consent at any time.

The right to data portability.

If you wish to exercise any of these rights, please contact us at our support email provided at the end of this policy. We will respond to your request within the timeframes required by applicable law.

Marketing Communications

With your consent, GastroBot may send you promotional emails or notifications about products and services we think may interest you. You can opt-out of these communications at any time by following the instructions provided in our emails or adjusting your app settings.

Children's Privacy

Our Services are not intended for children under 18 years of age. We do not knowingly collect personal data from children without parental consent. If you believe a child has provided personal data without such consent, please contact us so we can remove the data.

International Data Transfers

In some cases, we may transfer your data to countries outside of your residence, including the U.S. We will ensure that appropriate safeguards are in place, such as contractual clauses or consent, to protect your data in accordance with applicable laws.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal or regulatory reasons. When we do, we will notify you by

revising the effective date at the top of this document or providing additional notice where required by law.

Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact our support team at gastrobot.ai@gmail.com.

Residents of the United States

We do not sell Personal Data as defined under Nevada law.

Residents of California

If you are a resident of California, you have certain rights regarding the Personal Data we collect about you. Under California law, these rights are subject to certain exemptions to safeguard the public interest (e.g., the prevention or detection of crime) and our legitimate interests (e.g., ensuring confidentiality when legally required). We will comply with your requests as soon as reasonably practicable.

California Privacy Rights

You have the following rights:

Right of Access: You have the right to request confirmation of whether we are processing your Personal Data and to access that data.

Right to Deletion: You can request the deletion of your Personal Data, as permitted by law.

Right to Opt-out of "Sale": You can opt-out of certain data-sharing practices with third parties who may use your Personal Data for their purposes, especially regarding personalized advertising.

Right to Non-Discrimination: We will not discriminate against you if you exercise your privacy rights under California law.

To opt-out or exercise these rights, visit our "Do Not Sell My Personal Information" page or contact our support team.

Additional California Rights

Under California Civil Code Section 1798.83, California residents may request a list of Personal Data disclosed to third parties for direct marketing purposes in the previous calendar year, along with the names and addresses of those third parties. Requests may be made once a year free of charge. Currently, GastroBot does not share Personal Data with third parties for direct marketing purposes.

If we begin to share Personal Data for marketing purposes, you may opt-out at any time by contacting our support team or emailing gastrobot.ai@gmail.com.